

# Flu Vaccination clinics 2020 – Information for Patients

Influenza is a virus that infects many people each year, causing severe illness and sometimes death. The flu vaccination provides the best possible protection against this unpredictable virus.

This year, we will be running our flu clinics differently to ensure that we are COVID safe.

## **All appointments must be pre-booked**

**To book an appointment please book online via the NHS app or Patient Access app or call 0191 232 4274 or 0191 286 9240 after 2pm**

**Can we ask that when you telephone the Practice you confirm your current mobile and landline telephone numbers with a member of our team.**

**It is vital that you DO NOT attend for vaccination if you or a member of your household currently has symptoms of COVID-19 or if you are self-isolating due to contact with a suspected or confirmed case of COVID-19.**

## What will happen when I arrive?

Please arrive on time to avoid waiting. Unless attending with a carer or child, only you will be allowed into the Practice for your vaccination

Social distancing measures will be in place and we ask that you observe the signage at both sites.

Staff will be on duty at all clinics to guide you through the entrance / exit systems that will be in operation. You will enter and exit both buildings via separate doors and will follow a one-way system.

## How is this different to normal?

To enable us to remain COVID-19 secure and adhere to infection control measures we are giving vaccinations by appointment only and are not able to offer the usual drop in clinics to patients eligible for a flu vaccination.

What do I need to do?

DO NOT attend if you or a close contact have symptoms or have had contact with a suspected/confirmed case.

Wear a face mask and ensure you wash your hands before and after your vaccination. Hand sanitiser will be available at the entrances and exits of our building.

Please wear appropriate clothing to allow for ease of delivering the vaccine i.e. short sleeved top or similar.

**Will I just be offered my flu vaccination?** Yes – all other vaccinations will need to be made via a separate appointment that can be arranged by contacting the Practice

**What do I do after I've had my vaccination?** Unless you are advised otherwise by one of our Nursing team, you can leave the site immediately.

**For more information, please visit: [www.nhs.uk/flujab](http://www.nhs.uk/flujab)**

\* Pre-school children aged 2-3 years will be vaccinated at their general practice. Children aged 4-10 years will normally be vaccinated at school.