



Patient Participation Group Meeting

Monday 1<sup>st</sup> September 2025

Attendees:

Ginette Tweddle – GT  
Linda Rule – LR  
AT  
Joan Miller – JM

Apologies

John Cornhill – JC  
Alan Rule – AR  
Shenene Fontenelle-Struthers – SFS  
David Connolly – DC  
Peter Miller – PM  
Helen Holmes – HH

SMG Staff

Dr Jonathan Booth – JB – GP Partner  
Caroline Morris – CM – Practice Manager  
Nicola Johnson – NJ – Clinical Services and Operations Manager  
Paige Hall – PH – Staff Services Manager

Previous Minutes discussed

Estates – CM still waiting for further confirmation re estates from ICB

1. Boundary update

PH – Still ongoing regarding the boundary, it is with the ICB for a decision. Update at the next meeting.

2. Flu season

Deliveries for the flus this year will be week commencing 22<sup>nd</sup> September. Mass Saturday clinics at NBH will be 4<sup>th</sup> and 11<sup>th</sup> October.

NGPS bus – this will be at NBH car park for 'mop up' of our patients for their flu – Student training but overseen by a PN, good for training and keeps HCAs out of clinic for appts.

Possibility of late afternoon/evening clinic at NBH on the 1<sup>st</sup> November onwards – to look into this for the practice.

### 3. Staffing update

Some staffing updates in the surgery:

Retirements:

Sue Robson – retirement in June – Nurse Practitioner

Lynn Baker – retirement middle of September – Coding Clerk in I.T

New staff:

Vanessa Thorndycraft – Home Visiting Support Worker – part of the SMART team joined in June

Daniel McKeswick – IT Systems Lead

New trainees – Dr Katie McLean and Dr Danielle Murphy – working over both sites

Dr Tamuka Mukanda – now a Salaried GP (fixed term) to cover a Maternity for a GP (Dr Joanne Pilkington) who will be going off sometime in September

Other:

Emily Finnerty – coming back from MAT leave on the 12<sup>th</sup> September

Laura Kay – going off to do Uni course from the 15<sup>th</sup> re TNA course

### AOB

AT – No privacy at front desk re speaking to someone about certain issues

NJ – There is a poster at front desk now which highlights to patients they can ask for a private space

AT – Request for a poster at front desk so you know who you are talking to, along the lines of 'my name is ....on the desk'

CM/NJ – Discussion around how it can cause issues with some patients who can be difficult and they can look at staff on Facebook etc.

JB – GPs don't have pictures on the website due to this issue

AT – asked if the things that the members bring to the meeting are relevant

CM/NJ – yes, we learn and take things back to staff, feedback from members

LR – any extra services for chiropodist/ podiatry?

NJ – 18 month wait for this, private is quicker to be seen for this

**Next Meeting – December/January 2026 - TBC**