

Patient Letter

Dear patient,

Important news about your GP practice

We want to share some news about Saville Medical Group. Please show this letter to anyone in your home who also goes to this practice. If you need this letter in a different format, please let us know at saville.med@nhs.net or we can help you fill in the survey.

Every GP practice has a set area (boundary) showing where they accept patients from. This area helps them plan things like home visits and appointments with midwives. The practice wants to increase this area.

We are exploring the possibility of expanding our practice boundary to include:

- Hazlerigg
- Callerton
- Black Callerton

There is a map included in the Factsheet.

This means that we would accept patients from these areas. It also means that current patients who move into the new area could stay with the practice.

We would like to make this change because new housing developments in these areas need GP services. Saville Medical Group's branch surgery in Newbiggin Hall has capacity to deliver care to this community.

At this stage, **no final decision has been made**. We are seeking your views to help us understand what this change might mean for you and how we can ensure it benefits all our patients.

If approved, this would:

- Give patients' in new housing areas more choice
- Let us provide a service to people who previously lived outside of our boundary and want to register with us
- Let us keep caring for current patients who move into these areas

Your feedback is important. We want to understand any concerns you may have and how this proposal could affect your experience with the practice.

You don't have to do anything right now. You will still be able to use services from your practice as normal.

Tell Us What You Think

You can fill out a short online survey [Boundary Expansion Feedback Form – Fill in form](#) or come into the surgery to talk to us. You can also:

Call us at 0191 232 4274

Email us at saville.med@nhs.net

Next Steps

Once we've gathered feedback, we'll consider all comments as part of our formal application. The final decision will be made in partnership with the local NHS team.

Thank you for helping shape the future of our practice. Your voice matters.

Warm regards,
Saville Medical Group